

Grimes • Indianola • Madrid • Martensdale • Mount Ayr • New Virginia • Norwalk



PRESIDENT'S LETTER

Finally, the snow is melting and the exciting high school state events have come to an end. Congratulations to all State participants including teams, participants, parents, coaches, teachers, and fans as I know the amount of effort and support it takes to achieve the success of State participation. As many of you know, I really enjoy basketball and it was quite a treat to watch Norwalk march onto a State runner-up finish against a highly talented Oskaloosa team.

In Norwalk, we are in the process of building a new Northside office located on Colonial Parkway. While construction has been difficult the past two months due to weather, we are persevering and hope to complete construction in July of this year. The new building will be a full service bank including trust, wealth management, insurance, and mortgage products, and will feature state-of-the art technology, enhanced convenience for our customers with four easy flow drive through lanes, and a spacious community room open to our patrons and friends. Once the temperature increases and the ground dries, we would be pleased to give you a construction tour if interested. You will find several photos on the next page, depicting progress on the exciting new project.

For those of you who enjoy the nostalgic feel of our present 1895 facility, there is good news there as well. The old bank is quite popular as is, but we intend to give it a small face lift and an internal remodel as well in 2019. We plan to preserve the rich history and comfort of the old bank, but will add some fitting modern touches. The bank will be open for business throughout the entire remodel, but we may have some minor noise and dust inconveniences.

This summer, we plan to introduce one of the most advanced personal/commercial internet banking products available. We are constantly searching to improve our product line and we believe we have identified the very best. Presently, it is in the testing mode with our staff and though we are making some final adjustments, we have been very excited with the results. It is smooth, simple to use, and full of features. Some of the things I enjoy most include a 'dashboard' to see all of your deposits, bills, credit cards, investment accounts, etc. in one place...basically all of your finances at a glance. This information will help you create budgets, set alerts, etc. and stay on top of your finances. It also includes an outstanding bill pay system, the same look and feel no matter what device you're using, and much more. I am anxious for you to see it and hope that you are as impressed as we have been.

As you can see, it is busy here at City State Bank and we are grateful for that. We work hard to bring you the very best products, services, and conveniences and we appreciate the trust you have placed in us to do just that. Thank you for your continued patronage and full speed ahead at CSB.

Sincerely,

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Steve Albrecht

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SPIRIT. DRIVE. RELATIONSHIP.





UPCOMING EVENTS

SPIRIT. DRIVE. RELATIONSHIP.

- May 11: RuNorwalk Sign up now to participate in the annual RUNorwalk event, which includes a 5k run, 5k walk and a Kids Fun Run. The Norwalk Chamber event is sponsored by City State Bank, Anytime Fitness, and Norwalk Family Dentistry. Look for our employees at the finish line where we will be handing out Gatorade, water and bananas. To enter, or for more information, please visit norwalkchamber.org or register at getmeregistered.com/RUNorwalk. As an added item this year, you can register your dog to run with you for an additional \$10.
- May 27: Closed for Memorial Day
- June 7-8: Grimes governors Days- Join us in the Grimes bank parking lot after the parade for free ice cream sundaes on Saturday, June 8th.



NEW NORWALK BANK

The construction of our Norwalk Bank is coming along! We are excited for you to see the finished bank later this summer.



NEW LOCATION IN CLIVE

City State Bank is proud to announce our newest location in Clive at 12871 University Avenue, #180 (behind Dish restaurant). The Clive office has Mortgage and Trust & Investments located in it, (we do not currently accept deposits, but plan to expand into that in the future). We have four employees there, including Steve Greig (VP of our Mortgage Department), Ben Smith (Mortgage Lender), Sheena Cook (Mortgage Lender), and Garrett Gillen (Trust & Investments Officer). Stop in if you're in the area!

New internet banking? Clearly a better option.

ONLINE BANKING

username

- Updated look and feel
- Easier to navigate
- The same look and functionality, no matter what device you're using
- Ability to see all accounts, loans, credit cards, etc. at a glance
- Includes Trust & Investment accounts so you get a better idea of your overall finances
- You can reset your own password
- External transfers

Coming this summer!

We are upgrading our online banking experience! With the **focus on you**, our new online banking offers a new design and features that are better than ever.

LOGIN

Please verify that your contact information is current with a CSB staff member, or login to your current Internet Banking and choose 'Services/Change Info'.





WE DO HOME LOANS

Spring is a great time for buying a new home! Just a reminder that we do Home Loans, Lot Loans, Bridge Loans, and Construction Loans. If you're in the market for a new home, give us a call.

For more information, visit us at www.citystatebank.com/home-loans.



1ST QUARTER DONATIONS

- Boone County Cattlemen Assc.
- Churchville Church Dinner
- DC-G After Prom
- DC-G Education Foundation
- Girl Scouts
- House of Mercy Foundation
- I-35 After Prom
- I-35 Dollars for Scholars
- I-35 National Honor Society
- Indianola Parks and Rec
- Iowa Outlaws
- Knights of Columbus
- Mount Ayr Ducks Unlimited
- MStM After Prom
- MStM PTO Carnival
- National Balloon Classic
- Norwalk After Prom
- Norwalk Boys Basketball
- Norwalk Lion's Club
- Norwalk Music Fest
- Norwalk Student Education Foundation
- Ringgold Cattlemen
- Safari Club of Iowa
- St. Mary's Fire Department
- Team Tiger Trivia Night
- Three Rivers Ducks Unlimited
- Twin Rivers Baseball
- Warren County Fair
- Warren County Polar Plunge

MISSION STATEMENT

The City State Bank Spirit drives us to provide service and solutions exceeding customer expectations.



www.citystatebank.com



APRIL IS FINANCIAL LITERACY MONTH

We are looking forward to giving tours of our banks to the elementary students in April in honor of 'Teach Children to Save' Day, which is on Friday, April 12th. April is Financial Literacy Month, and we love being a part of teaching the kiddos from our local schools. It's also a great time for you, as parents, to talk to your kids about the importance of financial literacy. An easy way to do this, is to open a student account for them. Learning the importance of saving, budgeting, making deposits, etc. is critical to helping them learn this lifelong skill. Stop in today to get started!

Wall Heroes

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City State Bank is proud to honor our service men and women and will have a "Wall of Heroes" on display from Memorial Day through the 4th of July.

Would you like to have someone included?

Past or present, please bring a military photo of them to City State Bank (to be copied and returned immediately).

Then fill out a form including:

Mount Ayr

Martensdale, IA 50160 Mount Ayr, IA 50854

103 W. South St

641-464-3555

Name • Branch of Service • Rank (if desired) • Date of Service • Place Served Previous entries will also be on display and do not need to be re-submitted.

CONTACT INFORMATION

Clive Norwalk 801 Main St Norwalk, IA 50211 Clive, IA 50325 515-981-1381 515-981-4234

Martensdale

368 N. Hwy 28

641-764-2265

Grimes 12871 Univ Ave #180 100 NE Jacob St 515-986-2265

Indianola 515-961-7000

Madrid

105 E. 2nd St Indianola, IA 50125 Madrid, IA 50156 515-795-3807

New Virginia, IA 50210 Norwalk, IA 50211

Trust & Investments* 1104 Sunset Dr. Ste B

515-981-1400

515-981-0434 316 S. Kennedy Ave Madrid, IA 50156 515-795-5112

219 S.E. Main Street Grimes, IA 50111 515-986-3306

Insurance Services**

1037 Sunset Dr

Norwalk, IA 50211

* Not FDIC insured. Not deposits or other obligations of bank and are not guaranteed by bank. Are subject to investment risk, including possible loss of principal. **Not a deposit. Not FDIC insured. Not insured by any federal government agency. Not guaranteed by the bank. May go down in value.

Grimes, IA 50111

New Virginia

641-449-3314

501 West St

1510 N. 1st St